

AREA SCORECARD

1 Summary

- 1.1 At the Area Committee meeting on 5th October and at the business meeting on 2nd November the Area Committee determined that they would consider proposals to improve the area performance management arrangements. This paper heralds that development.

2 Recommendations

- 2.1 It is recommended that the Area Committee participates in the development of a new Area Scorecard to better reflect local issues within an Argyll and Bute context.

3 Detail

- 3.1 The draft Area Scorecard is attached, requiring only that suitable Success Measures are added to the right hand side. The Area Committee is invited to participate in the selection of appropriate Success Measures at this meeting.
- 3.2 Where Success Measures are already available at an Area level, they can be included in the Scorecard immediately. Where Members are able to describe additional measures that they wish to scrutinise, the relevant Head of Service will be invited to provide the data.
- 3.3 At this meeting, Members will be presented with a suite of Success Measures that are currently available at local Area level to inform debate and facilitated discussion. When Members have reached agreement on the Success Measures they require, the Scorecard will be completed.

For further information, please contact:

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Chief Executive's Unit

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Corporate Objective 1 - Working together to improve the potential of our people R ↓

1.1	Argyll and Bute has more new businesses operating in the area, creating more jobs.	G →
1.2	Our children are protected and nurtured so that they can achieve their potential.	G ↑
1.3	Our older people are supported to live more active, healthier and independent lives.	A →
1.4	We work with our partners to tackle discrimination.	R →
1.5	Vulnerable adults, children and families are protected and are supported in sustainable ways...	R ↓

Corporate Objective 2 - Working together to improve the potential of our community A →

2.1	We have a skilled and competitive workforce capable of attracting employment to Argyll and Bute.	G →
2.2	Our young people have the skills, attitudes and achievements to succeed throughout their lives.	A →
2.3	Our partners and communities are able to be fully engaged in the way our services are delivered.	A →
2.4	The impact of alcohol and drugs on our communities...is reduced.	
2.5	Our Communities are safer	R →

Corporate Objective 3 - Working together to improve the potential of our area A →

3.1	We have contributed to an environment where existing and new businesses can succeed.	A →
3.2	The places where we live, work and visit...meet the needs of our communities.	A →
3.3	Our transport infrastructure...meets the economic and social needs of our communities.	A →
3.4	We have reduced the carbon footprint of Argyll and Bute Council.	G ↑
3.5	We have "reduced, reused and recycled" more.	A →
3.6	The full potential of our outstanding built and natural environment is realised...	A →

Corporate Objective 4 - Working together to improve the potential of our organisation A →

4.1	We engage with stakeholders to deliver best value services.	G →
4.2	Our employees have the skills and attitudes to deliver efficient and effective services.	A →
4.3	Our customers have accurate, accessible and up-to-date information...	A →
4.4	We listen to our customers and communities to continually improve our services.	A →

MAKI Area Scorecard 2011 UNDER DEVELOPMENT FQ3 11/12
 Scorecard approved by **Shirley MacLeod** No

LOCAL INDICATORS	AREA VALUES		COUNCIL VALUES	
	Target	Actual	Status	Trend
Service Success Measures				

The agreed Area Success Measures will be inserted here, including Area performance and Argyll and Bute performance.